

GOING TO THE
TAYLOR SWIFT | THE ERAS TOUR
AT THE MCG



| tibi
access

WHAT TO BRING



Hat, sunglasses and sunscreen



Noise cancelling headphones



Water bottle (plastic only)



Mobile phone with my digital ticket



Fidget



Sunflower lanyard



Debit or credit card (no cash)



Bag (smaller than A4 only)



The MCC supports the Hidden Disability Sunflower Scheme.

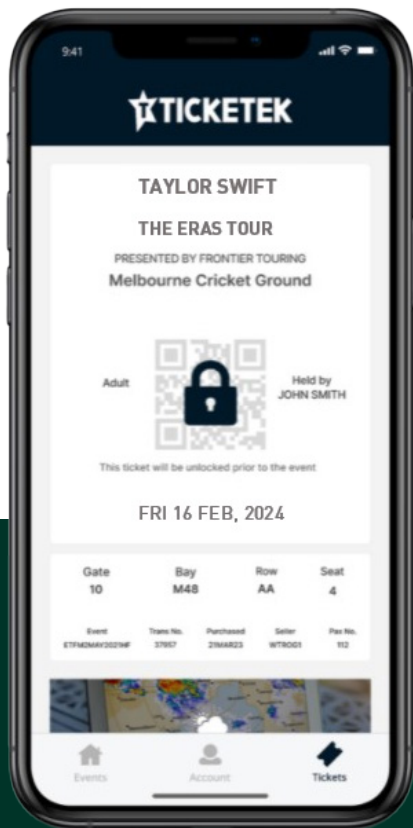
To join the scheme or learn more, scan here >





I have organised transport to and from the MCG for the upcoming concert. The MCG has very limited car parking so taking public transport or arranging to be dropped off on Clarendon St may be my best option.

2



I have downloaded my ticket from the Ticketek app to my phone's wallet. My ticket will be available two days prior to the concert.



When I arrive at the MCG, I will check my ticket for the correct gate to enter and then join the queue. It will be a popular event so there will be lots of noisy and excited people outside the stadium.

4



If I have mobility needs, I can use the free 'G Train' shuttle service to help me get from Richmond Station, Jolimont Station or the accessibility parking area in Yarra Park to the MCG.



Before I enter, I will need to complete the MCG's security process. I may be asked to pass through a metal detector or open my bag. This is for safety reasons.

6



Security may also scan me with their wand.
I will need to lift up my arms and turn around.

7



I will scan my ticket at the turnstile using my phone. When the light on the screen turns green, I will push the metal turnstile arms or wait for the gate to open and enter the stadium.

8



SINCE
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If my seat is on the Arena, I will receive a wristband from staff when I enter the stadium and will need to wear this on my wrist at all times.



I will find my seat using the information on my ticket and watch the concert from my allocated seat.

Section M is Level 1, Section N is Level 2,
Section P is Level 2A (Warne Stand) or
Level 3 (all other stands), Section Q is Level 4.
Sections A, B, C and D are on the Arena Floor.



10



The crowd will make a lot of noise when they first see Taylor Swift.



I will see people singing, dancing and talking.
I can join in if I want to.



I will see pyrotechnics. This mean flames, smoke and special effects. There will also be confetti.



If I need a break from the stimulation of the concert, I can visit one of the MCG's Sensory Friendly Spaces.

Space 1 is inside Gate 3 on Level 1
(best for people entering at Gates 2, 3 or 4)

Space 2 is below Gate 7 on Level B1
(best for people entering at Gates 1, 5, 6 and 7)

14



I can buy food and drink as well as merchandise both inside and outside the MCG using my bank card. The MCG is a cashless venue.

15



If I need help at any stage, I can ask the MCG Staff. They wear orange, blue and green uniforms. Security, First Aid and Victoria Police are also available if I need them.

If I don't feel comfortable speaking to staff I can email contactus@mcg.org.au or text **0409 117 621**.

Hi my name is:

and this is a picture of me at the
Taylor Swift | The Eras Tour at the MCG.

