



EMINEM | Melbourne Cricket Ground | Guest Information

Show Information & Running Times	
Show Date	Sunday 24 February 2019
Show Running Times	16:45 – Gates Open 17:45 – Boogie 18:25 – Royce Da 5'9" 19:30 – Hilltop Hoods 20:45 – Eminem <i>Running times are approximate and subject to change</i>
Special Effects	Please be aware that there will be: <ul style="list-style-type: none"> • Haze for lighting effects • Strobe and flashing light effects • Pyrotechnics
Arriving at the MCG	
Public Transport	<p>Public Transport is highly recommended as the quickest and easiest option to get to and from the MCG.</p> <p>If arriving by train, Flinders St, Jolimont and Richmond Station are all within walking distance. Tram 70 stops at Rod Laver Arena or Melbourne Arena while trams 48 and 75 stop on Wellington Street.</p> <p>For further information including public transport options when exiting the venue please visit https://www.ptv.vic.gov.au/</p>
Parking	<p>There will be no public parking onsite in Yarra Park however pass holders and accessible parking will be available through Gate 3 Yarra Park from 12:00 (subject to availability).</p>
Tickets & Entry Information	
Box Office/Ticket Collection	<p>If you need to collect your tickets, or have questions regarding ticketing, please speak with the Ticketek Staff who will be happy to help you. Ticket collection is available at the ticket windows at Gate 3 from 15:30.</p> <p>Only tickets purchased through our official ticketing partner, Ticketek Australia, are valid for this event. If you have purchased tickets through any other source, they may not be valid, and you may not be permitted into the event. You may be able to purchase replacement tickets from the box office; however, availability is not guaranteed.</p> <p>Our staff at the box office will be unable to provide you with a refund for tickets purchased from an outlet other than Ticketek Australia.</p>

Bag Policy	No backpacks, sports bags or bags larger than A4 (approx. 20cm x 30cm) in size are permitted.
Bottle Policy	For this event plastic bottles brought into the Stadium or purchased at Stadium outlets will need to have their tops removed.
Security Checks	<p>As a Condition of Entry into the MCG, all patrons will be subject to bag searches, wandings and a ticket check process, which will be performed at all entrance points to the venue.</p> <p>We encourage patrons to arrive early, be patient and limit the number of items brought to this event to alleviate queue times and avoid any disappointment.</p> <p>Please also review the Conditions of entry and prohibited items list so you know what not to bring. Any prohibited items will need to be cloaked.</p>
Conditions of Entry	<p>In addition to the MCG Conditions of Entry the following items are also not permitted into the venue for this event:</p> <ul style="list-style-type: none"> • Bags and backpacks greater than A4 (approx. 20cm x 30cm) • Professional still or video cameras with large interchangeable lenses • Video recording devices (i.e. 'GoPro' or first use video style devices) • Audio specific recording devices • Selfie sticks or other poles or tripods • Bottles or Cans • Glass containers (with discretion applied for medication and small bottles of perfume) • Laser pointer devices • Weapons or projectiles of any kind • Any item considered a danger to the Artist or the public • Plastic bottles brought into the Stadium or purchased at Stadium outlets will need to have their tops removed
General Admission Patrons - Arena Access	<p>Only patrons with General Admission (GA) tickets will be permitted access to the arena. All tickets will be checked by staff prior to entry onto the arena.</p> <p>-- Eminem Rapture 2019 is a licensed all ages event. Access to General Admission areas on the Arena is recommended for patrons aged 15 years and over.</p> <p>All patrons with a General Admission (GA) ticket must collect a wristband prior to entering the venue from the dedicated wristband stations located outside Gates 2, 3, 4, 5, 6 & 7. Please head to the gate printed on your event ticket.</p> <p>Access to the arena is via the main aisles in the lower seating bowl. If you need assistance onto the arena, please seek the assistance of one of our Event Staff.</p> <p>The gate indicated on your ticket is the closest entry to the arena, however if you are unsure, please see one of our Event Staff.</p>
General Admission Patrons	<p>The MCG is committed to providing a safe and enjoyable environment for all patrons. Our staff are here to provide assistance and to enhance your opportunity to have a positive experience.</p> <p>Dancing in the General Admission area may subject patrons to high temperatures and strenuous physical contact and is done at your own risk. Patrons are advised to take note of the following guidelines prior to accessing the General Admission area:</p>

	<ul style="list-style-type: none"> • Keep hydrated • Take breaks during the evening or move to the back of the section to re-hydrate and cool down • Keep an eye on other patrons and assist them where possible • If you require assistance raise your arm and/or speak to a staff member • First Aid assistance is available on the GA floor. Speak to a staff member for assistance if required. • Crowd surfing is prohibited. Patrons undertaking these activities may be asked to leave the venue • The following items should not be taken into the General Admission area for your safety: studded belts and bracelets, large earrings and bags
Facilities & Amenities	
Access Assistance	For patrons requiring assistance to the general admission areas this is via lifts 5/6/7 which can be found inside Gate 2. From here a staff member will escort you to the general admission area.
Anti-Social SMS Service	Our priority is the safety and enjoyment of all patrons at the MCG. If you or your friends are experiencing anti-social behaviour, please text us immediately for assistance on 0409 117 621 or speak to one of our event staff members.
ATM	<p>ATM's can be found in the following locations.</p> <p>Great Southern Stand Bay M12 - Level 1 Bay M19 - Level 1 Outside Gate 7 (near Bay M23)</p> <p>Ponsford Stand Bay M40 - Level B1 Outside Gate 1 (near Bay M34)</p> <p>Olympic Stand Bay M53 - Level 1 Bay Q45 - Level 4 Outside Gate 3 (near Bay M52)</p>
Cloaking	<p>We recommend you leave bags and other large items at home so you don't get held up coming into the Stadium.</p> <p>Cloaking will be available free of charge. Three cloaking facilities will be in operation outside the venue for patrons to cloak any bags or prohibited items – one on the grass near Gate 2, one between Gates 3 & 4 and one at the bottom of the stairs at Gate 6. These facilities will open from 12:30 and close at 23:30.</p>
First Aid & Medical Assistance	<p>Medical crews will be present inside the Stadium to attend to any problems, no matter how big or small. Please see an event staff member for assistance.</p> <p>Mobile crews will be located on the arena throughout the show.</p>
Food & Beverage	All beverages (venue wide) sold in plastic bottles will need to have the lids removed (all alcoholic beverages are sold in plastic cups).
Merchandise	Official merchandise will be available for sale during the show. There are multiple outlets (internal & external) and they will remain open during and after the show. Selected external merchandise outlets will open from 14:00.
Smoking	The MCG is a smoke-free venue. Designated smoking areas outside the stadium are available. For directions to these designated smoking areas, please see an event staff member.
Water	Water fountains ("Bubblers") can be found in the following locations.

	<p>Bay M39 - Level B1 (Members Area) Bay M48 - Level B1 (Members Area) Bay M57 - Level B1 (Olympic Stand) Bay M18 - Level 1 (Great Southern Stand) Bay Q5 - Level 4 (Great Southern Stand) Bay Q12 - Level 4 (Great Southern Stand)</p> <p>There will also be additional water points available on the arena for those with General Admission (GA) arena tickets.</p>
VIP Package Customers	<p>All VIP & Fan Club Package Customers must check-in at the VIP marquee at Gate 1 – from there they will be directed to the appropriate gate for entry to the venue.</p>
General	<p>We hope we've answered all your questions and now you're prepared for a great time! If you have any questions when you arrive, please feel free to speak to one of our Event Staff Members.</p> <p>The MCG is a big venue so remember to plan a meeting point in case you get separated from friends.</p>